

Meet Our Patient Experience Team



Kenyell Hutchins
Senior Manager of
Patient Experience



Jade Bayless
Patient Experience
Advocate



Daniel Pijnappels
Patient Experience
Senior Business Analyst



Haley Hammond
Patient Experience
Business Coach



Nicole Walton-Trujillo
Patient Experience
Business Coach

Our Patient Experience Team is dedicated to helping patients and brokers navigate the complex healthcare system by assisting with specific concerns and questions.

We share positive patient feedback with care teams and facilitate service recovery for complaints. Our goal is to ensure our patients' expectations are met, and guide them towards effective next steps in care.

The Patient Experience Team can be reached via phone, email, or online.
Monday – Friday, 8am – 5pm
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